

ALLAN PUDLITZKE

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ABOUT

I am a Cloud Engineer with 7 years of experience in virtualization. I incorporate strong leadership and teamwork skills with an exceptional comprehension of the planning, implementation, and progression of cloud technologies for SMBs. I pair a proficiency in environment elasticity, security and performance with a background rich in customer service yielding a one of a kind customer experience. Some of my specialties include networking, disaster recovery as well as support and infrastructure progression.



SKILLS

- Windows Desktop and Server Platform Setup, Support and Maintenance
- Watchguard and Fortinet Firewall and Networking Configuration, Support and Maintenance
- Microsoft Software Sales and Renewals
- Windows Hyper-V Platform Support and Maintenance
- Hyper-V Failover Cluster Configuration and Management
- NOC supported scripting and monitored solutions (Continuum)(SolarWinds)
- Web and Local Antivirus installation and monitoring (Webroot)
- Active Directory Deployment, maintenance and management
- Gateway Applications for remote access, RDWEB, Parallels and Remote Desktop



EXPERIENCE

Cloud Engineer | Nellnube/SWK Technologies – Portland, Or DEC 2017 – CURRENT

Operated as a remote engineer responsible for cloud platform design, management and maintenance. Highest tier support for client access and networking technology. Cloud disaster recovery specialist and platform maintenance experience. Experience with Datto, Parallels and Watchguard software and hardware. Hyper-V administrator, experience with the setup and deployment of cloud SaaS and remote facing application access.

IT Consultant, Purchaser, and Asset Manager | On Demand IT – Vancouver, WA MAR 2015 – DEC 2017

Proficiency in Microsoft Server and Desktop platforms and several years of experience in MacOS. Experience with Microsoft Licensing, audits as well as the Office 365 platform setup, migrations and training. Several years of experience consulting and purchasing in IT related software and technologies. Over 5 years in the industry offering hands on support and consulting in a variety of

technical outlets. Familiarity with business SDLC and agile methodologies. Proficiency in cloud technology and virtualization. Experience throughout the purchasing process maintaining vendor and customer relationships,

IT Business Consultant, Digital Designer | AMP Digital Studio – Vancouver, WA
JAN 2015 – CURRENT

Contract IT Consultant. Web Designer and photographer. Created and maintained websites for at least 10 customers including quarterly maintenance, site updates and remodels. Experience with HTML, CSS, Wordpress, Photoshop and web hosting setup. Project Manager for all projects through all phases. I maintain vendor relationships for affiliate/partner opportunities.

Business and Operations Manager | Arbour Farm, LLC – Vancouver, WA
JAN 2014 – APR 2016

Co-Owner and operator of a 50+ acre horse boarding facility. Managed AP/AR, collections, facility maintenance, facility upgrades, as well as provided day to day customer support.

Cloud Hosting Supervisor, Systems Administrator | ISM – Portland, OR
JAN 2012 – SEPT 2014

Operated as the in house systems administrator, supervised and built the cloud hosting department responsible for the care of over 100+ customer connections at any given point in time. Received network certification for WatchGuard firewalls. Ran the Managed Services department in addition to these responsibilities and acted as an IT liaison between software consultants and the customers for SAGE Software installs (MAS and SageCRM). Directly involved in all IT projects including but not limited to: Office 365 Migrations, System and Server setups and maintenance, firewall configurations and support, etc.



EDUCATION

Bachelor of Arts - Business Administration | Washington State University
2010 – 2012

GPA: 3.2/4.0. Focus in Business Administration and Management Information Systems. Involved in activities for the Society for Information Management Portland, Oregon Chapter.

Associate in Arts – Business Administration | Clark College
2008 – 2010

GPA: 3.3/4.00. Focus in Business Administration Transfer. Vice Presidents honor roll 2009-2010.



ACTIVITIES

I am directly involved in fundraising activities for High School sports. I enjoy golf, recreational basketball as well as watching the Portland Trail Blazers and the Timbers. I am an avid sports fan, a family man, and semi professional, award winning landscape photographer.

References available upon request or can be found on my LinkedIn profile here:

<https://www.linkedin.com/in/allan-pudlitzke-4383373a/>